

**INFORMATION REQUESTED: OVERVIEW AND SCRUTINY COMMISSION**  
**MEETING – 22 SEPTEMBER 2016**

<b><u>Agenda Item</u></b>	<b><u>Information Required</u></b>	<b><u>Response</u></b>
<p><b>8. Broadmoor Hospital Sirens</b></p>	<p>Is there a means of verifying that alert messages from Broadmoor Hospital are genuine, and not hoax calls? Do they provide a password or something similar?</p>	<p>Hoax calls have not previously been received for the school cascade system. Assurance is also gained by the telephone number of Broadmoor hospital being displayed on the Forestcare telephone monitors, and by a confirmation email issued by the hospital at the same time as the phone call.</p> <p>There is currently no password used for the cascade. If a password was issued to schools, the member of staff picking up the telephone call might not know the password and this would delay the system.</p> <p>Since September 2015 a group email is sent to the Headteacher, bursar and secretary at the schools. This email is sent at the beginning of the cascade and would be received by the school before the telephone call. Therefore the person receiving the telephone call can double check that an email has been received.</p> <p>If a school had any concerns they can contact Forestcare who could confirm whether a cascade is in process.</p> <p>A further check would be with the use of person texting and social media, some one at the school would be able to access information through their personal devices.</p>
<p><b>9. Corporate Services Quarterly Service Report</b></p>	<p>An explanation for why the quarter 1 performance for L076 (Planned maintenance spend), at 72.7% is higher than the target of 12%.</p>	<p>Corporate Services have advised that this is a function of the much smaller budget overall and the significant proportion of it that was set aside for maintenance work at Coral Reef. The works that have been progressed so far therefore represent a much higher percentage than has been the case in previous years.</p>